

# *FBMC Partners with* **eDocAmerica**<sup>™</sup> *by Richard Bist*

In order to offer the most comprehensive service possible, FBMC has agreed to partner with eDocAmerica, a leading third-party provider of online physician-consumer information. This partnership will allow FBMC's customers to have unlimited access to eDocAmerica's services.

Once they have logged onto the Web site, consumers will have the ability to research a vast library of educational materials and ask questions of board-certified physicians. Responses are guaranteed within a day, but most occur within two to four hours. eDocAmerica also offers a 24-hour Nurse Call telephone service and a Spanish-language version of its Web site.

"eDocAmerica complements FBMC's suite of consumer-directed health plans and we are excited about the opportunity to work with them to make the full range of their services available to our clients and customers," said Barbara Gonzales, FBMC's Chief Operations Officer. "This unique solution, the only one of its kind in the healthcare marketplace today, provides consumers with solutions that include nurseline help and direct physician assistance for questions and medical concerns."

By allowing consumers to take ownership of their health care decisions, eDocAmerica helps them save on medical co-pays. Also, because their services can be accessed from just about anywhere, consumers don't have to rearrange their schedules or miss work in order to visit a doctor's office.

"At eDocAmerica, we pride ourselves on providing our users with unlimited online access to board-certified physicians and psychologists to receive the top-quality health decision support they deserve," eDocAmerica president Robbie Lynn said. "Likewise, we are proud to partner with FBMC because they share the same high-service quality standards we have set for ourselves."

For more information on eDocAmerica, please visit [www.edocamerica.com](http://www.edocamerica.com), or call 1-800-525-3362. 